

MAXIMIZE YOUR HEALTHCARE OPERATIONS



RMS Healthcare acts as an extension of your organization, providing operational support, consulting and research services –tailored to your needs.



Measure your patients' satisfaction using **CAHPS® Surveys**. We administer CG-CAHPS, HCAHPS, HH-CAHPS, OAS CAHPS, CAHPS for ACOs, ICH CAHPS & CAHPS Hospice Surveys. RMS can also customize patient surveys to meet your needs.



Improve the quality and continuity coordination of patient care with **Patient-Centered Medical Home Recognition (PCMH)™**. Maintain or improve market share, optimize work flows and take advantage of public or private payment incentives.



RMS also administers the **Patient Safety Culture Surveys (SOPS)™** and **Employee Surveys**.



Understand the needs of your community and collaborate to make measurable improvements in community health and well-being with the **Community Health Needs Assessment**.



We provide assistance with **HIPAA Policy development and training**.



HOW WE DO IT

We take pride in developing and retaining relationships with our clients—utilizing mail, telephone, email, and text surveying options.



OUR STRATEGY

We offer a multitude of services tailored to our clients. Depending on the transformation journey you need, we guide you and tailor our expertise for optimal performance.



WHY RMS HEALTHCARE

We are a leading healthcare consulting firm with proven experience and success in organizational transformation and patient experience reporting.