

PATIENT SATISFACTION SURVEYS

You need to do it. We want to do it. And we do it well.

RMS is a CMS-approved CAHPS survey vendor with a specialty focus in obtaining patient experience results. Ranked as one of the largest patient satisfaction measurement firms in the country by Modern Healthcare magazine, RMS is home to QualiSight, a high-capacity call center where we've been conducting CAHPS surveys onsite since 2006. Our experienced team follows strict CMS guidelines, and is HIPAA-trained & HIPAA-compliant.

Ready to enhance your patients' experience? We are.



**VALUABLE FEEDBACK THROUGH
MAIL, PHONE OR EMAIL SURVEYS**



**DETAILED FINDINGS
REPORT**



**ONGOING CONSULTATIVE
RELATIONSHIP**



"RMS just did an overall outstanding job. Staff is easy to work with, the report generated was easy to understand & build future plans on." — *Cortland Hospital, Cortland, New York*



"Very easy to work with. RMS was able to provide any data...or custom report requested." — *Healthcare facility, Georgia*

