

CAHPS[®] PATIENT SATISFACTION SURVEYS

You need to do it. We want to do it. And we do it well.

RMS is a CMS-approved CAHPS[®] survey vendor with special focus in obtaining patient experience results. Ranked as one of the largest patient satisfaction measurement firms in the country by *Modern Healthcare* magazine, RMS is home to QualiSight, a high-capacity call center where we've been conducting CAHPS surveys onsite since 2006. Our experienced team follows strict CMS guidelines, and is HIPAA-trained & HIPAA-compliant.

Ready to increase your response rates? We are.



HIGH RESPONSE RATES EXCEEDING THE NATIONAL AVERAGE



DETAILED FINDINGS REPORT



ONGOING CONSULTATIVE RELATIONSHIP

"RMS made us feel reassured, were readily available, organized, timely, reliable, approachable, efficient, supportive, & accessible." — *UR Primary Care*

"Very easy to work with. RMS was able to provide any data...or custom report requested." — *Healthcare facility, Georgia*

