

Let RMS act as an extension of your organization to develop strategic steps to taking concepts to reality, while adapting approaches to reflect the changing landscape of healthcare delivery.



## CUSTOMIZED CONSULTATIVE SERVICES

- Patient Satisfaction Surveys
- Employee Satisfaction Surveys
- Image & Awareness Studies
- NCQA Recognition, Accreditation, & Distinction Consulting & Education\*
- Community Health Needs Assessments (CHNA)
- Community Health Assessments (CHA)
- Community Health Improvement Plans (CHIP)
- Delivery System Value-Based Payment Reform Consulting
- CAHPS® Patient Satisfaction Surveying\*\*
- Strategic Planning Facilitation
- Needs Assessment & Market Feasibility Studies
- Practice Transformation Consulting
- Performance Optimization
- Gap Analysis & Improvement Plans
- Organizational Training & Development
- Plan-Do-Study-Act (PDSA)
  - Development & Implementation of Quality Improvement Priorities
- Consulting Services Based on Client Priorities, Needs, and Goals

\*Patient-Centered Medical Home (PCMH™); Patient-Centered Specialty Practice (PCSP); Patient Centered Connected Care (PCCC); Care Management; Utilization Management; Behavioral Health Integration

\*\*H; HH; Hospice; ICH; Home Dialysis; ACO; OAS; ED CAHPS; CG CAHPS; SOPS; Urgent Care