

PRACTICE TRANSFORMATION



Let RMS Healthcare assist you to achieve and sustain efficient practice operations, such as those aligned with NCQA™ PCMH™ Recognition. RMS partners with our practices through:

- Coaching
- Mentoring
- Educating
- Transforming practices with a customized consulting approach

HOW WE PARTNER WITH YOUR TEAM

ASSESS CLIENT NEEDS

- Evaluate current operational processes
- Understand unique characteristics of your practice
- Develop cohesive approaches to transform practice operations

CULTIVATE A COLLABORATIVE TEAM

- Help staff understand they are integral in patient-centered care delivery
- Empower staff to become engaged members of the team
- Foster staff growth to work at maximum capabilities

OPTIMIZE PERFORMANCE

- Align patient care priorities to identified needs
- Navigate the changing landscape of healthcare delivery in the practice
- Develop, implement, and evaluate workflows and policies

ADOPT, IMPLEMENT, AND EVALUATE STANDARDIZED SCREENING TOOLS

- Select standardized approaches to implement screening tools into current workflows
- Identify community-based resources for patient referral
- Evaluate resources based upon the unique characteristics of the patient mix

DEVELOP OPERATIONAL ENHANCEMENTS

- Maximize EMR capabilities and functionality
- Use of Health Information Exchange (HIE) platforms
- Enhance clinical, administrative, and support staff functions

ALIGN PRIORITIES WITH VALUE-BASED REIMBURSEMENT (VBR) CONTRACTS

- Identify low performing quality measures
- Develop targeted and actionable quality improvement initiatives
- Evaluate effectiveness of actions to drive practice

POSITION FOR CONTINUED SUCCESS

- Identify practice strengths and opportunities
- Provide actionable solutions
- Set the stage for continued growth and progress

We Also Specialize In:

- Customized Employee / Customer Surveys
- Image & Awareness Studies
- Community Health Assessment (CHA)
- Community Health Needs Assessment (CHNA)
- Surveys on Patient Safety Culture™ (SOPS®)
- CAHPS Surveys: MIPS / Next Generation ACO, H, HH, Hospice, ICH, CG, OAS, ED, ECHO

GET IN TOUCH

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Ask. Listen. Solve.