

# PCMH™ IS CHANGING IN 2025

RMS Healthcare understands the day-to-day operational demands of a physician practice. We have been leading healthcare organizations and practices to embrace operational changes to drive patient centered, culturally responsive, high-quality care for over 14 years.

## NOTABLE CHANGES

- Additional rigor for patient-centered care plans
- Review of PCMH leadership and staffing models
- Clinical documentation and patient follow-up
- Benchmarking performance for Core Criteria
- Documenting and reporting PDSA's for QI
- Validation of comprehensive patient care

## HOW WE PARTNER WITH YOU

- We align PCMH priorities with:
  - VBR, P4P, MIPS
  - FQHC and Making Care Primary
- We work with you to establish short term and long term goals that are meaningful and attainable
- We offer effective and efficient project management
- We develop and complete individualized training for all staff
- We work with your team to review, revise, and/or develop required documented processes and policies
- We review all reports, including the accuracy, and purpose, while assessing performance trends
- We review evidence for all Core Criteria
- We complete a thorough mock audit prior to submission
- We facilitate monthly working sessions to ensure timely submission
- We develop and manage your individualized project workplan
- We manage all aspects of Q-PASS
- We complete an Executive Summary to establish ongoing goals and priorities

“RMS is much better than research/consulting firms and they are a great organization to work with! Always willing to give great feedback, prepared for each meeting, great communication...just a great experience all around. So happy to be working with RMS!”

Samantha Delia, LPN | Djafari Pediatrics | RMS PCMH Client for 8 years

## GET IN TOUCH

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Ask. Listen. Solve.