

# INTERCEPT SURVEYS



At RMS, we specialize in intercept surveys - an innovative method that delivers real-time insights directly from your target audience.

## Why Intercept Surveys?

- Immediate feedback in real time
- Understand customer satisfaction, preferences, and concerns immediately
- High response rates
- Quality data
- Expertly crafted questionnaires
- Contextual understanding of consumer behavior
- Test new product concepts or evaluate service experiences effectively
- Refine marketing strategies based on actual customer interactions
- Enhanced customer engagement and brand perception

### **INDUSTRIES**

Airports Arenas & Venues Hospitality Local Events Malls Restaurants Retail Sporting Events Theme Parks Transportation

#### We Also Specialize In:

Focus Groups | Feasibility Studies | Mystery Shopping | In-depth Interviews Image & Awareness Studies | Employee & Customer Surveys

15 East Genesee Street, Suite 210 | Baldwinsville, NY 13027 315.635.9802 | RMSresults.com | info@RMSresults.com

#### Ask. Listen. Solve.