

WATER AUTHORITIES



Make the most out of your next customer satisfaction survey

As a full-service market research firm, at Research & Marketing Strategies, Inc. (RMS), we know in these challenging times, reliable data is more important than ever.

If your team is required to conduct customer satisfaction surveys this year, we're on your side to get the job done.

Learn More from Your Customers:

- Quality of the Drinking Water
- Services Provided
- Billing
- Communications



Our call center is equipped to make it easy and safe, while acting as an extension of your team, making all the phone calls needed in order to meet your survey complete requirements.

RMS has experience working with New York Water Authorities.

Contact RMS at info@RMSresults.com or call 315.635.9802 if we can help with your customer satisfaction survey or help improve your scores.

OTHER RMS SERVICES



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SURVEYS**



**IN-DEPTH
INTERVIEWS**



**IMAGE & AWARENESS
STUDIES**



**ONLINE
FOCUS GROUPS**