



Research & Marketing Strategies
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RMSresults.com

TITLE: Airport Field Interviewer (BWI)

REPORTS TO: Research Intercept Manager

STATUS: Gig Work

COMPANY: Research & Marketing Strategies (RMS); RMS Analytics Division

LOCATION: Baltimore, Maryland

SALARY RANGE: \$24/hour + up to \$5/hour Bonus Potential

PROJECT DATES: September 9th through September 19th of 2026

JOIN THE TEAM!

RMS is looking for an Airport Field Interviewer to join our team for a short-term (intercept project Baltimore/Washington International Thurgood Marshall Airport (BWI)). You'll be charged with collecting data from airport travelers to gauge their satisfaction with airport food, beverage, and amenities at the airport. To work on this project, you must have a valid state "Real ID" or federally issued form of identification and obtain security clearance to work at the airport.

If you desire to work for a company that is collaborative, purpose-driven, and takes pride in creating and maintaining an excellent work culture, we'd love to speak with you. We focus on delivering the highest-quality research and data to our clients, while also investing in our company's culture to provide an authentic, healthy, and enriching work environment.

You'll be the "public face" of RMS while collecting data in the field and playing an essential part in maintaining our reputation for superior data collection and research. To excel in this position, you must have a positive and optimistic attitude and know how to "go with the flow" to meet project goals. You must also be extremely comfortable approaching individuals in a public setting. Previous experience conducting intercept work is preferred but not required.

DUTIES AND RESPONSIBILITIES

The primary job responsibilities include:

- On-site presence to collect data and participate in fieldwork activities at the IAD airport. You will work closely with the Intercept Project Manager to timely achieve data collection results for this project.
- Work 20-30 hours per week for the project duration, which will be approximately 9-11 days. The project could end early or run the full 11 days.

- Adherence to all RMS data quality standards, confidentiality, and operations protocol.
- Maintain a professional demeanor and comply with RMS standards and policies related to intercept work.
- Complete necessary requirements to conduct data collection activities in public settings, which requires adhering to badging requirements at airports and/or obtaining security clearances.
- Participate in project-specific fieldwork training.
- Work collaboratively with the designated fieldwork team to meet and exceed expectations.

MINIMUM POSITION REQUIREMENTS

- Demonstrated experience conducting intercept work and/or participation in multi-site market research projects is desired but not required.
- Maintains a professional, collaborative, and cooperative team approach throughout all aspects of work, focusing on the combined contributions and achieving timely production goals.
- Comfortable with using electronic tablets to collect data.
- Excellent interpersonal and customer service skills and the ability to work with diverse groups of people are required.

PHYSICAL REQUIREMENTS

Ambulatory	85%
Sedentary	25%
Computer/tablet Work	75%
Travel	15%

To apply, please submit a resume and salary requirements to the following:

Doug Sweet, RMS Office Coordinator
 Research & Marketing Strategies, Inc.
 15 East Genesee Street, Suite 210
 Baldwinsville, New York 13027

Or via e-mail to: Info@RMSresults.com